



Website Accessibility Statement

This website is run by Nexus Vehicle Management Ltd, trading as Nexus Rental.

Nexus Rental is committed to ensuring digital accessibility for all users. We aim to continually improve the user experience for everyone and apply the relevant accessibility standards.

Currently this accessibility statement applies to this website only and does not apply to any other Nexus Vehicle Rental product.

The statement was prepared following audits conducted on 3 June 2025 using both automated tools (Lighthouse 12.6.0 and Axe Core 4.10.3).

Compliance status

This website partially complies with the Web Content Accessibility Guidelines version 2.2 (WCAG 2.2) Level AA standard, due to the non-compliances and exemptions listed below.

Technical information about this website's accessibility

The site is owned by Nexus Rental. We want as many people as possible to be able to use this website. For example, this means you should be able to:

- Zoom in up to 400% without the text spilling off the screen
- Navigate most of the website using just a keyboard
- Navigate most of the website using speech recognition software
- Listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability.

How accessible is this website?

We know that some parts of this website are not fully accessible:

- you may not be able to zoom on mobile devices due to settings that disable zoom functionality
- some parts of the website may be difficult to navigate using just a keyboard
- alternative text is not provided for all images
- the page structure does not use HTML5 landmarks consistently, which may affect screen reader navigation
- some headings are out of sequence and not presented in a logical order

- some links and buttons do not have accessible names or descriptions
- some regions are not labelled clearly for assistive technologies (e.g., #block_3, .tabs, and section.tabs-contentlack semantic context)
- the contrast between text and background colours does not meet minimum WCAG 2.2 requirements in several sections
- the site uses ARIA roles incorrectly (e.g., invalid use of role="group" or unlabelled interactive components)
- certain fieldsets or grouped controls do not have appropriate labels or legends, which may confuse users of screen readers
- page content is not consistently included within <main>, <nav>, or <section> landmarks
- navigation menus may not be exposed correctly due to structural nesting issues in nav > ul > li elements
- placeholder attributes are used as the only label for form inputs, which does not meet labelling requirements

What we're doing to improve accessibility

We plan to fix all existing issues wherever possible, as soon as possible, and to continue to monitor and improve the website throughout its life. Our accessibility roadmap is currently under development, and we are committed to publishing it in 2025.

Contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- Email: ITsupport@nexusrental.co.uk
- Call: 0371 984 1941

We'll consider your request and get back to you in 5 working days.

Feedback and reporting

We're always looking to improve the accessibility of our sites. If you find any problems not listed on this page, or think we're not meeting accessibility requirements, contact ComplianceCommittee@nexusrental.co.uk

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

This statement was prepared on 4th November 2022. It was last reviewed and updated on 3rd June 2025.

This website was last tested on 3rd June 2025. The self-assessment test was carried out by Nexus Rental.

We test a sample of repeatable detailed pages, to ensure we cover a wide range of accessible features/content.

Signed,



Scott Haddow
Chief Executive Officer

Dated 17th July 2025